

Technical Advisory Bulletin: TAB-07-0001

Description: The link will suffer from packet loss over the wireless link. Ethernet connectivity is fine and has no issues. The RSSI of the link remains the same and is symmetrical.

Products Affected: M2400S-AP, M2400S-SU

Special Circumstances: The symptoms will only occur in a cold weather environment.

Corrective Action: Upgrade M2400S AP and SU to firmware 1p3r3 and follow directions in release notes.

- Notes:**
- M2400S firmware is downloadable at www.trangobroadband.com/downloads
 - The upgrade procedure can found in the Firmware Upgrade Procedure document bundled within the firmware package.
 - If the above corrective action does not resolve the problem, contact Trango Technical Support for further assistance.